



Vlaanderen  
is zorgzaam samenleven

# Reaction and assessment of study PHSSR

The future of the Belgian health care system  
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# Content

General consideration

7 domains highlighted from the Flemish policy level

Closing review



# General consideration

## Continuous challenge

- Achieve care that is *affordable, accessible to all* and of *high quality, with sustainable financing*

## Policy responses

- *Integrated care and person-centered care*

COVID-19 sparks debate ... and accelerates movement towards more equity, efficiency, agility and knowledge in the system



# Governance

Health and Wellbeing in all policies: focusing on cooperation and joining forces

- Within the policy domain, with also a redraw of the administrative organization: merger of Department Welfare, Public Health and Family and Agency for Care & Health
- Outside the policy domain (work, education, housing, environment, etc.)
- Cooperation with the federal government

Opting for care and support close to people such as:

- Directing role of local governments to guarantee fundamental social rights (local social policy)
- Building further on powerful and efficient primary care zones
- ...

Importance of expertise building and crisis preparation

- Flemish Care Taskforce COVID-19 not dissolved; quickly reactivated if necessary
- Agency for Care & Health: Crisis Preparedness Cell (CPC)



# Financing



Need for adapted financing model to achieve new goals



Further develop Flemish Social Protection as an instrument



Introduction of personalised budget / financing



# Workforce

Personnel issues in care and welfare urgent

VIA-6 agreement: structural purchasing power increase and more jobs in care and welfare to reduce work pressure/load

Investing in sufficient competent staff with an action plan 'Working on Jobs in Care'

- Integrated approach with the Employment and Education Policy Domains
- Increase inflow, improve retention policy, invest in attracting lateral entrants, promote a positive image ...
- Need for further reduction of administrative burdens among care personnel and elimination of tasks between care professions
- More focus on technological innovations and innovative practices that can make work easier



# Technology

High levels of data sharing and data-driven services are necessary, with attention to privacy and ethical issues

Further work on data sharing between healthcare providers, healthcare users and government to cooperate in a better way

- Among others through Vitalink, e-Youth ...
- Also: development of a digital care and support plan

Taking new steps in data-driven work for a result-oriented system

- Population health management

Important additional challenge: teaching digital skills, both to citizens and care providers

# Health service delivery

## Importance of investing in integrated networks and network building

- More interaction and further linkages between hospitals, primary care, mental health network, rehabilitation facilities ...
- In time: evolve towards comprehensive intersectoral care planning at regional-local level

## Visualize quality of care for the user:

- Active disclosure of inspection reports (hospitals, residential care centres, childcare initiatives)
- Further strengthen development and application of quality indicators (Flemish Institute for the Quality of Care)
- e-assessment tool for elderly care, with subjective assessments

## Further development of online help and possibilities for 'blended care'





# Population health

Greater focus on health promotion and disease prevention are essential to realize health gains

Prevention and early detection are spearheads of Flemish policy

- Working with health objectives ('The Flemish people live healthier lives in 2025')
- Following principles of Health and Wellbeing in all Policies
- With a view to health gains at population level

Population management as an entry point for this



# Environmental sustainability

Climate and 'taking care of' go hand in hand

Raising awareness about the health impact of climate (prevention)

Care with an eye for sustainability

- 13 Climate commitments
  - Supported by a comprehensive approach
- Green Deal Sustainable Care



# Closing review

Need for a strong policy

- The totality of changes to be implemented together matter

Also call to bring health, welfare and prevention to the same policy level

- With homogeneous competence packages as a critical factor
  - Care and wellbeing belong together
  - First line (primary care) and second line care belong together
  - Prevention and curation belong together

Towards a future-proof (organization of) health care, from a broad vision of care

